

## CSDIO Account Setup

Division of Rehabilitation Services (DRS) and Service to the Blind and Visually Impaired (SBVI) would like to establish an interpreting online account for each of the following locations.

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| <b><u>Sioux Falls DRS</u></b><br>Dept 21, 811 E 10 <sup>th</sup> Street<br>Sioux Falls, SD 57103-1650             | <b><u>Sioux Falls SBVI</u></b><br>Dept 22, 811 E 10 <sup>th</sup> Street<br>Sioux Falls, SD 57103-1650 |
| <b><u>Rehabilitation Center for the Blind</u></b><br>2900 w 11 <sup>th</sup> St, Ste 101<br>Sioux Falls, SD 57104 | <b><u>Aberdeen DRS</u></b><br>1707 4 <sup>th</sup> Ave SE, Ste A<br>Aberdeen, SD 57401                 |
| <b><u>Aberdeen SBVI</u></b><br>1707 4 <sup>th</sup> Ave SE, Ste A<br>Aberdeen, SD 57401                           | <b><u>Brookings DRS</u></b><br>1310 Main Ave, S, Suite 102<br>Brookings, SD 57006                      |
| <b><u>Watertown DRS</u></b><br>2001 9 <sup>th</sup> Ave SW, Suite 200<br>Watertown, SD 57201                      | <b><u>Rapid City DRS</u></b><br>Time Square Plaza, 111-A New York St<br>Rapid City, SD 57701-1196      |
| <b><u>Rapid City SBVI</u></b><br>Time Square Plaza, 111-A New York St<br>Rapid City, SD 57701-1196                | <b><u>Yankton DRS</u></b><br>3113 Spruce, Suite 128<br>Yankton, SD 57078                               |

When needed, each individual office will contact CSDIO at 888-540-6543 or through an email contact at [requestio@c-s-d.org](mailto:requestio@c-s-d.org) to request an online interpreter. Upon receipt of that request, CSDIO will initiate a test call to determine compatibility of equipment for the interpreting assignment. Upon confirmation of compatible, CSDIO will provide the requesting office a phone number to call to establish the connection for the date and time of the interpreting request.

Upon completion of the interpreting assignment, CSDIO will submit an invoice to the requesting office for payment of services. Payments for all CSDIO will be submitted to the CSD Interpreting Department at 102 N Krohn, Sioux Falls, SD 57103 under one account number.

Per SDCL 1-36A-10.3, Certification is required for interpreters working and receiving remuneration in South Dakota. No person may provide interpreting services for any person who is deaf or hard-of-hearing for a fee or other remuneration unless certified. Violation of this section is a Class 2 misdemeanor. This includes online services and in-person services. Therefore, DRS requires that all interpreting requests be filled with SD Certified Individuals.